

# EMPATHY AND LISTENING GUIDE

**The Collaborative for Academic, Social, and Emotional Learning (CASEL)** has extensive knowledge in social-emotional learning best practices from years of research and investigation. The **15 teachable social-emotional skills** listed below will ensure **sound character and social-emotional development**, as well as help GameChangers view themselves as **positive resources** for their families, schools, workplaces, and communities.

1. KNOWING ONE'S EMOTIONS
2. ABILITY TO TAKE OTHER'S PERSPECTIVES
3. LISTENING & COMMUNICATING EFFECTIVELY
4. CONFLICT-MANAGEMENT SKILLS AND NEGOTIATION SKILLS
5. RECOGNIZING STRENGTH IN SELF AND OTHERS
6. SHOWING ETHICAL, MORAL, AND SOCIAL RESPONSIBILITY
7. RESPECTING OTHERS
8. SETTING ADAPTIVE AND/OR LEARNING GOALS
9. COOPERATING WITH OTHERS
10. SEEKING AND GIVING HELP AND SUPPORT
11. PERCEIVING OTHERS' FEELINGS ACCURATELY
12. LEADING AND BEING A GOOD TEAM MEMBER
13. PROBLEM-SOLVING SKILLS & DECISION-MAKING SKILLS
14. COMMUNICATING AND INTERACTING EFFECTIVELY WITH DIVERSE OTHERS
15. DEVELOPING CONSTRUCTIVE, HEALTHY, ETHICAL, MUTUAL RELATIONSHIPS